

pistol star restaurants inc. policies

Gift Certificates

the corner suite bistro de luxe gift certificates are available for pickup from the restaurant. You will be contacted by phone or email to confirm. Please note that orders are processed Monday to Friday only.

the corner suite bistro de luxe gift certificates that you have elected to pick-up will be available from the restaurant after you have received the email notification that your order has been processed.

Important: Please bring a print out of your online order with you for confirmation & present to a manager upon arrival. You may collect your Gift Certificate during the hours of noon until nine pm for pre-opening gift certificates. Regular Gift Certificates may be picked up during business hours of noon until one am.

*Standard Shipping takes 3 to 4 business days. Orders are processed Monday to Friday only.

*Foreign orders may be higher. The actual amount will be shown on your invoice.

Returns Policy

We trust that you are completely satisfied with your purchase. If for any reason you are not satisfied, simply return your purchase with your receipt within 30 days of your purchase for a full refund. You may return any of the following items to the corner suite bistro de luxe for any reason, for a full refund (we'll also refund the return shipping cost, if the return is a result of our error).

Please be aware that the item price and applicable taxes will be refunded. Shipping and handling charges will not be refunded unless the error occurred on our part, or merchandise is defective or otherwise not as described.

Please include proof of purchase.

Return item in unused condition with all original packaging. We can only process returns and refunds for items purchased at the corner suite bistro de luxe. We

cannot exchange items.

Replacement of Damaged or Defective Items

the corner suite bistro de luxe can replace items only if they are defective or damaged.

Refunds.

We'll notify you of your refund via e-mail after we've received and processed the returned item. You can expect a refund in the same form of payment originally used for purchase within 7 - 30 business days after we receive your return.

Returning a gift.

If an item that represents a gift from another party is returned to us, the refund will only be credited to the original purchaser. They can expect a refund in the same form of payment originally used for purchase within 30 days after we receive your return.

Conditions of Use.

In order to purchase through this Internet Site you have to be 18 years old or older and you agree to pay for all charges noted on this Internet Site as payable by you. All prices listed on this Internet Site are in Canadian dollars and all charges will be processed in Canadian dollars. the corner suite bistro de luxe reserves the right to limit the quantities of certain products which you can purchase through the facilities of this Internet Site.

Copyright.

All content included on thecornersuite.com such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software--is the property of pistol star restaurants inc. or its affiliates or content suppliers, and is protected by Canadian and international copyright laws. All software used on thecornersuite.com site is the property of pistol star restaurants inc. or its affiliates or its software suppliers, and protected by Canadian and international copyright laws.

Risk of Loss.

All items purchased from thecornersuite.com are made pursuant to a shipment contract. This means that the risk of loss and title for such items passes to you upon our delivery to the carrier.

International Shipping Rates.

Currently thecornersuite.com is able to ship Gift Certificates to most international addresses with appropriate shipping charges.

Your packages may be subject to the customs fees and import duties of the country to which you have your order shipped. Any customs or duty charges are always the responsibility of the recipient.

Please also note that, for your protection, any order valued at CDN\$250 or more will be sent via a trackable method.

Our Address:

the corner suite bistro de luxe
850 Thurlow street
Vancouver BC V6E 1W2
P 604 569 3415
F 604 569 3416